



Durga Puja Special Thailand Fixed Departure [October 20 - 24, 2023 || 5N 6D]

October 20, 2023, Friday || CCU – BKK: Thai Smile

Flight No.- WE 314: DEP - 02:00 HRS ARR – 06:10 HRS

Journey Duration:
02h 55

October 24, 2023, Tuesday || BKK – CCU: Thai Smile

Flight No.- WE 313: DEP – 23:45 HRS ARR – 00:45 HRS

Journey Duration:
02h 55

October 20, 2023 | Airport pick up

- Airport pick up and transfer to Pattaya city [Duration: 01h 30] en-route, Floating market with breakfast, then Tiger Park
- Check in Hotel
- Lunch
- Dinner

October 21, 2023 | Coral Island Tour

- After Breakfast Hotel pick up (08:30)
- * Water sports Activities
 - Parasailing (optional)
 - Sea walking (optional)
 - Banana boat ride (optional)
 - Jet ski (optional)
- Lunch (13:00 – 14:00)
- Alcazar Show (Normal Seats) – TRF PVT [Slot: 18:30 HRS]
- Arrive back at the Hotel
- Dinner

Tour Duration:
04h 30

October 22, 2023 | Transfer to Bangkok

- After Breakfast Hotel pick up (09:30)
- Pattaya City Tour [En-route]
- View Point & Big Buddha
- Check in Hotel
- Lunch (13:00 – 14:00)
- Shopping at Bangkok followed by Dinner

Tour Duration:
04h 30

299, JODHPUR GARDEN, P.O.: LAKE GARDENS, KOLKATA – 700045

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October 23, 2023 | Chao Phraya Dinner Cruise

- After Breakfast Hotel Checkout
- City Tour & Gems Gallery [En-route]
- Lunch at Bangkok restaurant
- Check-in Hotel in Bangkok
- Evening Chao Phraya Dinner Cruise
- Back to Hotel

Tour Duration:

06h 30

October 24, 2023 | Full Day Safari World Bangkok with Buffet Lunch Transfer to Airport

- After Breakfast Hotel
 - Check out from hotel
 - Enjoy full day in Safari World and Marine Park with buffet Lunch
- [Activity Duration: 8 hours (approx.)]

Orang Utan- 10:15 HRS

Elephant- 11:00 HRS

Spy War- 11:45 HRS (May skip and have lunch)

Dolphin- 13:30 HRS

Sea Lion- 14:15 HRS

Cowboy Stunt- 15:15 HRS (May skip and explore Marine Park)

Bird- 16:15 HRS

- Transfer to BKK Airport [TRF PVT] for journey back home with Sweet Memories (Pick up 08:00 HRS)

Tour Duration:

10h 30

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Inclusions (Accommodations, Tours, Transfers & Entries):

2N Golden Beach or Similar in Pattaya 3*

Floating Market with breakfast
Tigers Park walk around ticket
Coral Island Tour with lunch
Alacazar Show
Pattaya City Tour

2N The Ecotel Bangkok Hotel or similar in Bangkok 3*

Chao Phraya Princess Dinner Cruise
Bangkok City & Temple Tour with Gems Gallery
Safari World and Marine Park with buffet Lunch

Meals: AP (All Meals)

All Tours, transfers and all entry tickets included as mentioned in the itinerary.
Airfare
VISA

Exclusions:

Water bottle
Shopping
Water activities
Travel Insurance

Package

**Durga Puja Special Thailand Fixed Departure—
2N Pattaya, 2N Bangkok [4N 5D]**

Price: INR 49,999 per PAX (Inc GST)

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TERMS & CONDITIONS

This contract will not be effective between the service provider agency "RETRO HOLIDAYS" [Registered name] and the client until receiving the full amount of payment from the client.

RETRO HOLIDAYS reserve the right to take decision on the following:

* To cancel the contract by reason prior to the date of service provide and if does so, its liability shall be limited to refunding amount as per policies. See cancellation policies for details.

* To amend of route / Timing of transportation service in such situation of any unavoidable circumstance.

* The RETRO HOLIDAYS cannot be responsible for any improper service provider agency (third party) apart from services officially confirmed by RETRO HOLIDAYS also not be responsible for the sudden situations if arise within the service providing period by the agency RETRO HOLIDAYS as damage in the case of caused by the act or default of the management or employee of any hotelier, airline, surface transport, who are the agency's independent service associates.

* Hotel rooms are subjected to available

will not take responsibility if the hotel does not provide the promised rooms, bed arrangements and food arrangements at venue after the guest arrivals.

* RETRO HOLIDAYS also not liable for situation

inspection process, or acts of Government authority, war, civil or political disturbances, strike, natural calamity's such as landslide, flood, earthquake, etc. As a result of any of the cause's delay of days out of contract period and changes of itinerary the extra expense will be bear by the client.

* RETRO HOLIDAYS shall in no any circumstances whatsoever be liable to the client or persons traveling with the agency in the contract period of service provide for:

Any death, physical injury, sickness, accidental case, any illegal or immoral activity, any penalty by caused of activities against civic rule, any damage or loss of luggage or valuable goods.

* The amount quoted for the particular services has been calculated related cost prevailing at the time of submission of the rate quotation.

RETRO HOLIDAYS reserve the right to amend the quoted rate in case of changes in any tax or surcharge's structure, increase of fuel cost, and any of cost increase.

company. On that situation the service provider agency RETRO HOLIDAYS will inform in advance to the client or related person for additional payment amount to be paid before start of service.

* This contract will be governed by Indian Law. In the event of a dispute or difference between "RETRO HOLIDAYS" and the client should be negotiated or finalized in the exclusive administrative jurisdiction of State or Central government of tourism.

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CLAIMS AND REFUND POLICY

- * Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour shall be paid directly to the Guest(s) by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.
- * No refund can be made to the Guest(s) for unused services, unused transportation, unused air conditioning/ heater in accommodation & sightseeing, unconsumed meals included in the package, (breakfast, lunch, dinner, tea) or for voluntary modifications made by the traveller.
- * No refund is admissible on count of deficiency in quality of amenities provided dispute regarding service provided, room quality, food quality, transportation quality, complimentary transfers as provided by the accommodation, is to be taken with the concerned accommodation or transport management company directly by the Guest(s) without involving the agency (RETRO HOLIDAYS) at any point.
- * All extra charges for laundry; telephone; mini bar; alcohol, beverages, and food, room heater, fire place, air-conditioning, loss or damage of the accommodation and its assets, taxes etc as billed by the accommodation are to be paid directly by the Guest(s) on his/her own account.
- * For package tours, after departure, the services included in the vacation cannot be changed, or there are changes in an itinerary for reasons beyond the control of the Agency. RETRO HOLIDAYS will arrange for the provision of comparable services. Any resulting additional expense will be payable by the Guest(s), and any resulting savings will be refunded by the agency to Guest(s) it will be treated as "No Show".
- * All disputes are subject to Kolkata Jurisdiction.

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CANCELLATION POLICY

- * If the Guest(s) is willing to amend or cancel his/ her booking because of whatsoever reasons including death, accident, illness, natural calamities, reaching late, missing flights/ trains/ buses/ cabs/ ship boats/ any connecting transporter any other personal reasons including non (RETRO HOLIDAYS) is liable to recover Cancellation charges from the Guest(s) as per the Accommodation & Travel all deductions.
- * If the Guest's flights/ trains/ buses/ cabs/ ships/ ferries/ boats/ speed boats/ any connecting transport is late on reaching specified destination or cancelled from destination or in mid Call/ Inform anyhow to RETRO HOLIDAYS & the Connecting Transportation Driver arranged by RETRO HOLIDAYS at that specified destination. Somehow if the information doesn't reach any of the above specified Personnel, cancellation of the connecting and hence the company (RETRO HOLIDAYS) is liable to recover Cancellation charges from the Guest(s) as per the Accommodation & Travel Cancellation Policy with all deductions. In this scenario guests need to reach the destination on their own.
- * If the Guest's flights/ trains/ buses/ cabs/ ships/ ferries/ boats/ speed boats/ any connecting transport is late on reaching a specified destination or cancelled from destination or in mid part of the package of any specific tour, the Guest(s) is supposed to Call/ Inform anyhow to RETRO HOLIDAYS & The Accommodation who is selling the Packaged Tour for assistance. Guest(s) has to personally chalk out the best way to reach the specified destination/safe place anyhow with guidance from RETRO HOLIDAYS & Accommodations involved. The main motto if at such situation of the Guest(s) & RETRO HOLIDAYS should be to solve the problem and make the Guest(s) SAFE & SECURE. No Cancellation Request will be entertained in this scenario.
- * The cancellation policy of the concerned accommodation will be applicable for the room, or package booking, for which the reservation voucher is issued. Generally, the cancellation charges will vary from a minimum of 10% to a maximum of 100% (no refund). The exact cancellation charge will vary from case to case depending on season, number of days before check in date etc.
- * A "No Show" will result in forfeiture of the full amount paid during riser applicable when the Guest(s) is not available on day 1 of the itinerary. If one member of the family is not available, the "No Show" policy will still be applicable for that member and the entire amount for that member will be forfeited
- * Similar accommodation/ room(s) quality must be provided to the Guest(s) if not the accommodation/ room(s) booked be provided due to any reason. No Cancellation Request will be entertained in this scenario.
- * Airport transfers are complimentary with pa Guest(s) not using the included transfer will not be given cash equivalent or a price reduction.
- * Cancellation policies of the respective Airlines/ Railways will be followed by the Agency if any bookings done by the Company for Guest(s).
- * The Agency, RETRO HOLIDAYS, is a booking agent for the accommodations, & is responsible up to the point of allotment of reserved room to the Guest(s). The Agency, RETRO HOLIDAYS, is not responsible for maintenance & upkeep o accommodation rooms, food quality, or services provided by the accommodation. No Cancellation Request will be entertained in this scenario

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- * The Agency, RETRO HOLIDAYS, is a booking agent for the transportation, & is responsible up to the point of allotment of reserved transport to the Guest(s). RETRO HOLIDAYS is not responsible for maintenance & upkeep of the transportation or services provided by the transport company. No Cancellation Request will be entertained in this scenario.
- * Tour itinerary arranged by RETRO HOLIDAYS may differ due to certain conditions and scopes, so similar itinerary will be re-scheduled given there is no natural calamities or political turbulence in the destinations. No Cancellation Request will be entertained in this scenario. Additional costs may arise and that need to be borne by Guest(s).
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