



Pre-Puja Special Far East Tour Oct 20, 2023

Bangkok – Pattaya – Phuket – Singapore – Malaysia

[October 11 – 21, 2023]

October 11, 2023 | CCU – DMK: Air Asia

Flight No.- FD 121: CCU DEP - 00:30 HRS || DMK ARR – 04:30 HRS

October 15, 2023 | DMK – HKT: Air Asia

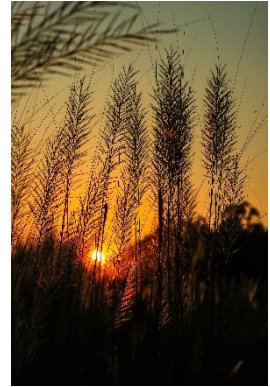
Flight No.- FD 3021: DMK DEP - 16:35 HRS || HKT ARR – 17:55 HRS

October 17, 2023 | HKT – SIN: Air Asia

Flight No.- FD 376: HKT DEP - 11:40 HRS || SIN ARR – 14:30 HRS

October 21, 2023 | KUL – CCU: Air Asia

Flight No.- AK 63: KUL DEP - 22:35 HRS || CCU ARR – 00:10⁺¹ HRS



October 11, 2023 | Airport pick up

- After arrival Bangkok completing the immigration formalities, proceed to Pattaya en-route breakfast at Tiger Park
- Visit **Big Buddha** in Pattaya
- Check in Pattaya Hotel
- Lunch at hotel nearby Indian restaurant
- Evening self-activities, may go to walking street to observe the night life of Pattaya
- Dinner

October 12, 2023 | Coral Island Tour

- After breakfast proceed for a fulfilled half day excursion to **Coral island** trip which is a picture-post card island of Pattaya
- Lunch at Indian restaurant or hotel at Pattaya
- Evening proceeds for the world's famous show of light, sound & costumes- the **Alcazar show**
- Arrive back at the Hotel
- Dinner

October 13, 2023 | Transfer to Bangkok with BKK City Tour

- After Breakfast Check out from Hotel for Bangkok city tour via gems gallery in Pattaya
- Bangkok city tour covering **5.5-ton Gold Buddha temple**, 52 types bronze buddha called marble temple
- Lunch at Indian restaurant in Bangkok
- Check in hotel at 3 pm
- Dinner

299, JODHPUR GARDEN, P.O.: LAKE GARDENS, KOLKATA – 700045

Contact No.: +91-9804786498

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October 14, 2023 | SAFARI WORLD & MARINE PARK

- After Breakfast Hotel pick up (07:45 HRS)
 - Proceed to experience a full day tour of **Safari World & Marine Park**
- [Activity Duration: 8 hours (approx.)]
- Orang Utan- 10:15 HRS
 - Elephant- 11:00 HRS
 - Spy War- 11:45 HRS (May skip and have lunch)
 - Dolphin- 13:30 HRS
 - Sea Lion- 14:15 HRS
 - Cowboy Stunt- 15:15 HRS (May skip and explore Marine Park)
 - Bird- 16:15 HRS
- Lunch at marine park
 - Arrive back at the Hotel
 - Dinner

October 15, 2023 | Transfer to Phuket

- After Breakfast check out from Hotel and proceed to floating market
- Lunch
- Arrive DMK airport for boarding flight for onward destination to Phuket
- Transfer to Phuket hotel and check in
- Evening free
- Dinner

October 16, 2023 | Phi Phi island tour with lunch

- After Breakfast proceed to **PHI PHI ISLAND**
- **Special lunch is planned at a beach side hotel**
- Water sports Activities (optional)
- Arrive back at the Hotel
- Dinner

October 17, 2023 | Transfer to Singapore

- After Breakfast hotel check out and proceed to HKT airport for boarding flight for onward destination to Singapore
- Check in Singapore Hotel
- At evening programme **GARDEN BY THE BAY**
- Dinner and night stay at Singapore hotel

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October 18, 2023 | Sentosa Island

- After Breakfast proceed to **Sentosa island** and city tour
- Lunch
- Half day enjoy the rides at Sentosa
- Dinner and night stay at Singapore hotel

October 19, 2023 | Transfer to Kuala Lumpur

- After Breakfast proceed to Singapore immigration at border and then Malaysia immigration to take entry Malaysia
- Lunch at JOHOR BAHRU
- Visit **KL TOWER AND TWIN TOWERS**
- Dinner and night stay at KL hotel

October 20, 2023 | BATU CAVE and GENTING HIGH LAND

- After Breakfast proceed to BATU CAVE next drive to Genting high land. Visit to theme park and enjoy the casino of Genting
- Lunch
- Dinner and night stay at KL hotel

October 21, 2023 | Check out day

- After Breakfast proceed to local city tour
- Lunch followed by KL Shopping Mall
- Transfer to KUL airport for returning to Kolkata with sweet memories



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★ Depart FAR EAST Countries with thousands of wonderful memories bid farewell ★

Package Inclusions

- 2N stay in Pattaya
- 2N stay in Bangkok
- 2N stay in Phuket
- 2N stay in Singapore
- 2N stay in Kuala Lumpur
- All Meals mentioned in the itinerary
- All Tours, transfers and All Entry tickets included as mentioned in the itinerary

Package Exclusions

1. Travel Insurance
2. Personal expenses such as shopping, water bottles, extra tours that are not mentioned in the itinerary.

:: Package cost ::
On request



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TERMS & CONDITIONS

This contract will be not be effective between the service provider agency "RETRO HOLIDAYS "[Registered name] and the client until receiving the full amount of payment from the client. RETRO HOLIDAYS reserve the right to take decision on the following:

- * To cancel the contract by reason prior to the date of service provide and if does so, its liability shall be limited to refunding amount as per policies. See cancellation policies for details.
- * To amend of route / Timing of transportation service in such situation of any unavoidable circumstance.
- * The RETRO HOLIDAYS cannot be responsible for any improper service provider agency (third party) apart from services officially confirmed by RETRO HOLIDAYS also not be responsible for the sudden situations if arise within the service providing period by the agency RETRO HOLIDAYS as dam in the case of caused by the act or default of the management or employee of any hotelier, airline, surface transport, who are the agency's independent service associates.
- * Hotel rooms are subjected to available will not take responsibility if the hotel does not provide the promised rooms, bed arrangements and food arrangements at venue after the guest arrivals.
- * RETRO HOLIDAYS also not liable for situation inspection process, or acts of Government authority, ware, civil or political disturbances, strike, natural calamity's such as landslide, flood, earthquake, etc. As a result of any of the cause's delay of days out of contract period and changes of itinerary the extra expense will be bear by the client.
- * RETRO HOLIDAYS shall in no any circumstances whatsoever be liable to the client or persons traveling with the agency in the contract period of service provide for:
any death, physical injury, sickness, accidental case, any illegal or immoral activity, any penalty by caused of activity's against civic rule, any damage or loss of luggage or valuable goods,
- * The amount quoted for the particular services has been calculated related cost prevailing at the time of submission of the rate quotation.
RETRO HOLIDAYS reserve the right to amend the quoted rate in case of changes in any tax or surcharges structure, increase of fuel cost, and any of cost in company. On that situation the service provider agency RETRO HOLIDAYS will inform in advance to the client or related person for additional payment amount to be paid before start of service.
- * This contract will be governed by Indian Law. In the event of a dispute or difference between "RETRO HOLIDAYS" and the client should be negotiated or finalize in the exclusive administrative jurisdiction of State or Central government of tourism.

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CLAIMS AND REFUND POLICY

- * Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour shall be paid directly to the Guest(s) by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.
- * No refund can be made to the Guest(s) for unused services, unused transportation, unused air conditioning/ heater in accommodation & sightseeing, unconsumed meals included in the package, (breakfast, lunch, dinner, tea) or for voluntary modifications made by the traveller.
- * No refund is admissible on count of deficiency in quality of amenities provided dispute regarding service provided, room quality, food quality, transportation quality, complimentary transfers as provided by the accommodation, is to be taken with the concerned accommodation or transport management company directly by the Guest(s) without involving the agency (RETRO HOLIDAYS) at any point.
- * All extra charges for laundry; telephone; mini bar; alcohol, beverages, and food, room heater, fire place, air-conditioning, lose or damage of the accommodation and its assets, taxes etc as billed by the accommodation are to be paid directly by the Guest(s) on his/her own account.
- * For package tours, after departure, the services included in the vacation cannot be changed, or there are changes in an itinerary for reasons beyond the control of the Agency. RETRO HOLIDAYS will arrange for the provision of comparable services. Any resulting additional expense will be payable by the Guest(s), and any resulting savings will be refunded by the agency to Guest(s) it will be treated as "No Show".
- * All disputes are subject to Kolkata Jurisdiction.

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CANCELLATION POLICY

- * If the Guest(s) is willing to amend or cancel his/ her booking because of whatsoever reasons including death, accident, illness, natural calamities, reaching late, missing flights/ trains/ buses/ cabs/ shi boats/ any connecting transport or any other personal reasons including non (RETRO HOLIDAYS) is liable to recover Cancellation charges from the Guest(s) as per the Accommodation & Travel all deductions.
- * If the Guest's flights/ trains/ buses/ cabs/ ships/ ferries/ boats/ speed boats/ any connecting transport is late on reaching a specified destination or cancelled from destination or in mid Call/ Inform anyhow to RETRO HOLIDAYS & the Connecting Transportation Driver arranged by RETRO HOLIDAYS at that specified destination. Somehow if the information doesn't reach any of the above specified Personnel, cancellation of the connecting and hence the company (RETRO HOLIDAYS) is liable to recover Cancellation charges from the Guest(s) as per the Accommodation & Travel Cancellation Policy with all deductions. In this scenario guests need to reach the destination on their own.
- * If the Guest's flights/ trains/ buses/ cabs/ ships/ ferries/ boats/ speed boats/ any connecting transport is late on reaching a specified destination or cancelled from destination or in mid a part of the package of any specific tour, the Guest(s) is supposed to Call/ Inform anyhow to RETRO HOLIDAYS & the Accommodation who is selling the Packaged Tour for assistance. Guest(s) have to personally chalk out the best way to reach the specified destination/ safe place anyhow with guidance from RETRO HOLIDAYS & Accommodations involved. The main motif at such situation of the Guest(s) & RETRO HOLIDAYS should be to solve the problem and make the Guest(s) SAFE & SECURE. No Cancellation Request will be entertained in this scenario.
- * The cancellation policy of the concerned accommodation will be applicable for the room, or package booking, for which the reservation voucher is issued. Generally, the cancellation charges will vary from a minimum of 10% to a maximum of 100% (no refund). The exact cancellation charge will vary from case to case depending on season, number of days before check in date etc.
- * A "No Show" will result in forfeiture of the full amount paid during riser applicable when the Guest(s) is not available on day 1 of the itinerary. If one member of the family is not available, the "No Show" policy will still be applicable for that member and the entire amount for that member will be forfeited
- * Similar accommodation/ room(s) quality must be provided to the Guest(s) if not the accommodation/ room(s) booked be provided due to any reason. No Cancellation Request will be entertained in this scenario.
- * Airport transfers are complimentary with pa Guest(s) not using the included transfer will not be given cash equivalent or a price reduction.
- * Cancellation policies of the respective Airlines/ Railways will be followed by the Agency if any bookings done by the Company for Guest(s).

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CANCELLATION POLICY

- * The Agency, RETRO HOLIDAYS, is a booking agent for the accommodations, & is responsible up to the point of allotment of reserved room to the Guest(s). The Agency, RETRO HOLIDAYS, is not responsible for maintenance & upkeep of accommodation rooms, food quality, or services provided by the accommodation. No Cancellation Request will be entertained in this scenario.
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- * The Agency, RETRO HOLIDAYS, is a booking agent for the transportation, & is responsible up to the point of allotment of reserved transport to the Guest(s). RETRO HOLIDAYS is not responsible for maintenance & upkeep of the transportation or services provided by the transport company. No Cancellation Request will be entertained in this scenario.
- * Tour itinerary arranged by RETRO HOLIDAYS may differ due to certain conditions and scopes, so similar itinerary will be re-scheduled given there is no natural calamities or political turbulence in the destinations. No Cancellation Request will be entertained in this scenario. Additional costs may arise and that need to be borne by Guest(s).
- * All disputes are subject to Kolkata Jurisdiction.

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