



## Pre Puja TRIP To BALI

[October 20 – 26, 2023 || 5N 6D]

October 13, 2023 || CCU – DPS: AirAsia

Flight No: **FD - 121** CCU DEP – **00:30 HRS** || DMK ARR – **04:30 HRS**

Flight No: **FD - 396** DMK DEP – **06:15 HRS** || DPS ARR – **11:30 HRS**

Journey Duration:

10h 10m

Layover: 3h 5m

October 18, 2023 || DPS – CCU: AirAsia

Flight No: **FD - 397** DPS: DEP - **12:00 HRS** || DMK: ARR – **15:30 HRS**

Flight No: **FD - 120** DMK: DEP - **10:55 HRS** || CCU: ARR – **00:00 HRS**

Journey Duration:

12h 15m

Layover: 5h 0m

### Day 1 | Airport pick up

- Airport pick up [ 12:00 HRS ]
- Check in Grand Ixora Kuta or similar in Sanur beach
- Day free for Balinese Massage or other activities

### Day 2 | Ubud village & Kintamani Volcano tour (Instagram Tour)

- After breakfast Hotel pick up [ 08:00 HRS ]
- Visit **Celuk Village [shopping]** [ 09:00 HRS - 09:30 HRS ]
- **Ubud Aloha Swing** [ 10:30 HRS - 11:30 HRS ]
- **Luwak Coffee** Plantation, Tegallalang [ 11:45 HRS - 12:30 HRS ]
- **Kintamani Volcano**; Lunch at your own [ 13:30 HRS - 14:30 HRS ]
- **Tirta Empul Holy Spring Temple** [ 15:30 HRS - 16:30 HRS ]
- Arrive back at hotel

### Day 3 | Ulun Danu Beratan Temple

- Hotel pick up [ 07:30 HRS ]
- **Ulun Danu Beratan Temple** / Temple at the Lake (10:30 HRS – 12:30 HRS)
- Lunch at Strawberry Stop (12:45 HRS – 14:30 HRS)
- **The Bloom Garden** (14:45 HRS – 16:00 HRS)
- Krisna Toko Oleh Oleh Khas, Kuta [ 17:30 HRS - 18:30 HRS ]
- Arrive back at hotel

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### Day 4 | Uluwatu Temple

- After breakfast explore **Melasti beach** [ 09:30 HRS - 13:00 HRS ] (carry swimwear)
- Lunch (14:00 HRS)
- Proceed for **Uluwatu Temple** and watch their traditional **Kecak Fire Dance** show (Slot 18:00 HRS)
- Arrive back at hotel

### Day 5 | Day at Leisure

- After breakfast enjoy a day of relaxation and freedom, either indulging in hotel activities or explore beach at your own

### Day 6 | Transfer to Airport

- After breakfast check out from the hotel and pick up [ 10:30 HRS ]
- Drop off at Denpasar Airport for your onward journey

★ Depart Bali with thousands of wonderful memories bid farewell. ★

=: Package Cost :=

**INR 37,457 per head**

[Land package with daily **Breakfast, Lunch, Dinner**]

Flight Fare: **INR 26,275** [approx. Dynamic Fare – Airasia excluding luggage]

**Air Fare at actual, On arrival visa 33\$ - 35\$ per head and Travel Insurance**

Documents required: Valid Passport, Double Vaccination Certificate, Vouchers



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# Retro Reverbnat

No short dress, bermuda, capri, western dress, off shoulder dress allowed in Tirta Empul Temple. Need shirt pant, kurta – payjama, kurti, churidar, saree, long dress etc. You can change in Kinatamani Restaurant. Must carry sunglass, hat, lightweight cotton fabrics, swimwear, chappal/ flip-flop, sunscreen, plastic bag, first aid kit, Hand sanitizer.

## Important Notes:

- The hotels are subject to their availability and rates may fluctuate with any change in services/hotels
- All Meals included. **Continental meal** for lunch and dinner. **[Indian meals may incur extra cost]**
- Kindly reconfirm all services & timings locally
- **Please depart on suggested timings to avoid any inconvenience**
- No refund will be offered for unutilized services
- **100 % charges** will be applicable for any kind of **No Show**.
- We will not accept any responsibility for additional expenses due to the changes or delays in air, road, rail, sea or indeed any other causes, all such expenses will have to be borne by passengers.
- Water activities depend on the weather condition, if the weather is not permitted it will replace into other options with additional special discounted rate

## Price including:

- Private Airport pick up and transfer
- Private tour
- Car with full air conditioned
- Fuel / Patrol
- Local English-speaking tour driver
- Driver's meals
- All the entrance ticket based on the tour itinerary
- Ticket for watching Kecak and Fire dance
- Ticket for Full Active Package at Aloha Bali Swing
- Parking and Toll fees
- Mineral water ( 1 bottle / person / day )

## Payment Policy

1. We require full amount and no cancellation policy applicable if your schedule arrival within **15 days**.
2. We require **75% of total budget** if your schedule arrival within **1 month** (balance amount has to be paid **7 days prior** to scheduled departure of the tour else the tour shall be cancelled automatically **with no refund**)
3. We require full amount for flight booking if your schedule arrival more than 1 month (balance amount has to be paid by 2 instalment and clear all the payments **7 days prior** to scheduled departure of the tour else the tour shall be cancelled automatically **with no refund**)

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## TERMS & CONDITIONS

This contract will be not be effective between the service provider agency "RETRO HOLIDAYS" [Registered name] and the client until receiving the full amount of payment from the client.

RETRO HOLIDAYS reserves the right to take decision on the following:

- \* To cancel the contract by reason prior to the date of service provide and if does so, its liability shall be limited to refunding amount as per policies. See cancellation policies for details.
- \* To amend of route / Timing of transportation service in such situation of any unavoidable circumstance.
- \* The RETRO HOLIDAYS cannot be responsible for any improper service provider agency (third party) apart from services officially confirmed by RETRO HOLIDAYS, also not be responsible for the sudden situations if arise within the service providing period by the agency RETRO HOLIDAYS damage, loss of luggage or any valuable goods, in the case of caused by the act or default of the management or employee of any hotelier, airline, surface transport, who are the agency's independent service associates.
- \* Hotel rooms are subjected to availably will not take responsibility if the hotel does not provide the promised rooms, bed arrangements and fooding arrangements at venue after the guest arrivals.
- \* RETRO HOLIDAYS also not liable for situation inspection process, or acts of Government authority, ware, civil or political disturbances, strike, natural calamity's such as landslide, flood, earthquake, etc. As a result of any of the cause's delay of days out of contract period and changes of itinerary the extra expense will be bear by the client.
- \* RETRO HOLIDAYS shall in no any circumstances whatsoever be liable to the client or persons traveling with the agency in the contract period of service provide for:  
Any death, physical injury, sickness, accidental case, any illegal or immoral activity, any penalty by caused of activity's against civic rule, any damage or loss of luggage or valuable goods,
- \* The amount quoted for the particular services has been calculated as per the fuel and related cost prevailing at the time of submission of the rate quotation. RETRO HOLIDAYS reserves the right to amend the quoted rate in case of changes in any tax or surcharges structure, increase of fuel cost, and any of cost increase beyond control of the company. On that situation the service provider agency RETRO HOLIDAYS will inform in advance to the client or related person for additional payment amount to be paid before start of service.
- \* This contract will be governed by Indian Law. In the event of a dispute or difference between "RETRO HOLIDAYS" and the client should be negotiated or finalize in the exclusive Administrative jurisdiction of State or Central government of tourism.

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## CLAIMS AND REFUND POLICY

- \* Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour shall be paid directly to the Guest(s) by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.
- \* No refund can be made to the Guest(s) for unused services, unused transportation, unused air conditioning/ heater in accommodation & sightseeing, unconsumed meals included in the package, (breakfast, lunch, dinner, tea) or for voluntary modifications made by the traveller.
- \* No refund is admissible on count of deficiency in quality of amenities provided dispute regarding service provided, room quality, food quality, transportation quality, complimentary transfers as provided by the accommodation, is to be taken with the concerned accommodation or transport management company directly by the Guest(s) without involving the agency (RETRO HOLIDAYS) at any point.
- \* All extra charges for laundry; telephone; mini bar; alcohol, beverages, and food, room heater, fire place, air-conditioning, lose or damage of the accommodation and its assets, taxes etc as billed by the accommodation are to be paid directly by the Guest(s) on his/her own account.
- \* For package tours, after departure, the services included in the vacation cannot be changed, or there are changes in an itinerary for reasons beyond the control of the Agency. RETRO HOLIDAYS will arrange for the provision of comparable services. Any resulting additional expense will be payable by the Guest(s), and any resulting savings will be refunded by the agency to Guest(s) it will be treated as "No Show".
- \* All disputes are subject to Kolkata Jurisdiction.

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## CANCELLATION POLICY

\* If the Guest(s) is willing to amend or cancel his/ her booking because of whatsoever reasons including death, accident, illness, natural calamities, reaching late, missing flights/ trains/ buses/ cabs/ shi

boats/ any connecting transport or any other personal reasons including non (RETRO HOLIDAYS) is liable to recover Cancellation charges from the Guest(s) as per the Accommodation & Travel all deductions.

\* If the Guest's flights/ trains/ buses/ cabs/ ships/ ferries/ boats/ speed boats/ any connecting transport is late on reaching a specified destination or cancelled from destination or in mid-way, the Guest(s) is supposed to Call/ Inform anyhow to RETRO HOLIDAYS & the Connecting Transportation Driver arranged by RETRO HOLIDAYS at that specified destination. Somehow if the information doesn't reach

any of the above specified Personnel, cancellation of the connecting and hence the company (RETRO HOLIDAYS) is liable to recover Cancellation charges from the Guest(s) as per the Accommodation &

Travel Cancellation Policy with all deductions. In this scenario guests need to reach the destination on their own.

\* If the Guest's flights/ trains/ buses/ cabs/ ships/ ferries/ boats/ speed boats/ any connecting transport is late on reaching a specified destination or cancelled from destination or in mid a part of the package of any specific tour, the Guest(s) is supposed to Call/ Inform anyhow to RETRO HOLIDAYS & the Accommodation who is selling the Packaged Tour for assistance.

Guest(s) have to personally chalk out the best way to reach the specified destination/safe place anyhow with guidance from RETRO HOLIDAYS & Accommodations involved. The main motif at such situation of the Guest(s) &

RETRO HOLIDAYS should be to solve the problem and make the Guest(s) SAFE & SECURE. No Cancellation Request will be entertained in this scenario.

\* The cancellation policy of the concerned accommodation will be applicable for the room, or package booking, for which the reservation

voucher is issued. Generally, the cancellation charges will vary from a minimum of 10% to a maximum of 100% (no refund). The exact cancellation charge will vary from case to case depending on season, number of days before check in date etc.

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## CANCELLATION POLICY

- \* A “No Show” will result in forfeiture of the full amount paid during riser applicable when the Guest(s) is not available on day 1 of the itinerary. If one member of the family is not available, the “No Show” policy will still be applicable for that member and the entire amount for that member will be forfeit
- \* Similar accommodation/ room(s) quality must be provided to the Guest(s) if not the accommodation/ room(s) booked be provided due to any reason. No Cancellation Request will be entertained in this scenario.
- \* Airport transfers are complimentary with package bookings if offered by the accommodation Guest(s) not using the included transfer will not be given cash equivalent or a price reduction.
- \* Cancellation policies of the respective Airlines/ Railways will be followed by the Agency if any bookings done by the Company for Guest(s).
- \* The Agency, RETRO HOLIDAYS, is a booking agent for the accommodations, & is responsible up to the point of allotment of reserved room to the Guest(s). The Agency, RETRO HOLIDAYS, is not responsible for maintenance & upkeep o accommodation rooms, food quality, or services provided by the accommodation. No Cancellation Request will be entertained in this scenario.
- \* The Agency, RETRO HOLIDAYS, is a booking agent for the transportation, & is responsible up to the point of allotment of reserved transport to the Guest(s). RETRO HOLIDAYS is not responsible for maintenance & upkeep of the transportation or services provided by the transport company. No Cancellation Request will be entertained in this scenario.
- \* Tour itinerary arranged by RETRO HOLIDAYS may differ due to certain conditions and scopes, so similar itinerary will be re-scheduled given there is no natural calamities or political turbulence in the destinations. No Cancellation Request will be entertained in this scenario. Additional costs may arise and that need to be borne by Guest(s).
- \* All disputes are subject to Kolkata Jurisdiction.

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