



Winter Vacation in Vietnam

(December 23 – 30, 2003, 7N 8D)



Vietnam is famous for natural landscapes like Ha Long Bay, refreshing Vietnamese cuisine, and its interesting colonial history. As a cultural South East Asian country, Vietnam is known for its thousands-year-old history and heritage.



Going to Vietnam the first time was life-changing for sure... The food, culture, landscape, and smell; they're all inseparable. It just seemed like another planet; a delicious one that sort of sucked me in and never let go.

- Anthony Bourdain

299, JODHPUR GARDEN, P.O.: LAKE GARDENS, KOLKATA – 700045

Contact No.: +91-9804786498

Email: vibe@retroreverbNation.com and retroreverbNation@gmail.com

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22.12.23 - **CCU – HAN: Indigo**

Flight No. - 6E1378: CCU HAN – 22:00 HRS || HAN ARR – 02:10 HRS + 1

Internal Flights - **Vietjet**

30.12.23 - **SGN – CCU: Indigo**

Flight No. - 6E1364: SGN CCU – 02:40 HRS || CCU ARR – 04:40 HRS + 1

Dec 23 | Airport pick up

- Hanoi arrival - **early check-in** - half day city tour
 - Check in Hotel and enjoy local food
 - Relax and enjoy at your hotel
- (B, L, D)

Overnight cruise in Halong Bay



Dec 24 | Hanoi To Halong Bay & Overnight on Board

- After breakfast, pick you up from hotel in Hanoi and leave for one of the most magnificent scenic environments in the world, **Halong Bay**.
 - Stay overnight on **Cruise**
- (B, L, D)



Not wheelchair accessible

Not recommended for pregnant travellers

Travelers should have a moderate physical fitness level

Dec 25 | Halong Bay - Return To Hanoi

- After breakfast, explore a beautiful cave, swim and relax. Cruises back to the jetty while brunch is served while you are cruising through the bay, along the way seeing more of the fascinating formations. Cruise check-out
 - Arrive Hanoi
 - Check in hotel
 - Dinner
- (B, BR, D)



Dec 26 | Check Out and Transfer to Airport

- After breakfast at hotel, you are transferred to Hanoi airport for the short flight to **Da Nang**
 - Depart for **Hoi An town**
 - Lantern boat ride
 - Arrive back at hotel and dinner
- (B, L, D)

Dec 27 | Bana Hill With Golden Bridge

- After breakfast at hotel, depart for **Ba Na hills**
 - Walking on the **Golden Bridge** amid the foggy hills of the mountain, enjoy the gorgeous view of Da Nang City
 - Arrive back at hotel and dinner
- (B, L, D)

Dec 28 | Cu Chi tunnels

The Chu Chi Tunnels. Known as the site where Vietnamese soldiers hid from the relentless onslaught of enemy bullets, today, the Cu Chi Tunnels are open for public exploration and are highly popular tourist spots. There are two main sites – Ben Dinh and Ben Duoc. Whilst the former is closer to Ho Chi Minh City, it is also much more crowded. The Ben Duoc site is about an hours' journey away, however, it offers a much less crowded, and subsequently more immersive, experience.

- Have early breakfast at hotel and transfer to Danang airport for a morning flight to Ho Chi Minh City
 - The trip to **Cu Chi tunnels**
 - Arrive back at hotel and dinner
- (B, L, D)

Dec 29 | Mekong Delta tour

- After breakfast explore treating yourself to the beauty of the countryside, and taking a short cycling around the village which will certainly be an unforgettable experience when participating in the **Mekong Delta tour**
 - Arrive back at hotel and dinner
- (B, L, D)

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Retro ReverbNation



Dec 30| Hotel Check Out

- After breakfast check out and explore the city
- Transfer to Airport and Board Flight back home

★ Depart Vietnam with thousands of wonderful memories bid farewell ★



Package Cost:

INR 1,15,000



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Package Inclusions

Intrazonal & Internal flights.

1. Accommodation with daily intrazonal buffet breakfast
2. Early check in with breakfast on Dec 23
3. All airport transfers as mentioned by private air-conditioned vehicle with guide escort
4. Local English-speaking guides
5. Boat trips as mentioned in the itinerary
6. Joint in Tour & Private Tour as mentioned in the itinerary
7. Buffet Meals (B: Breakfast; L: Lunch; D: Dinner)
8. Entrance fees
9. Airport pick up & drop off guide
10. Mineral water during tour
11. Vietnam E-Visa
12. Compulsory Tips for guide & driver

Package Exclusions

1. Drinks, other than water on activity days
2. Personal expenses (laundry, telephone, drinks, shopping etc.)
3. Travel insurance
4. Late check-out surcharge
5. Surcharge for public holidays (if any)
6. Other services than mentioned
7. 5% GST
8. 20% TCS (Effective from July 1st)

= Payment Policy =

1. We require full amount and no cancellation policy applicable if your schedule arrival within **15 days**
2. We require **75% of total budget** if your schedule arrival within **1 month** (balance amount has to be paid **7 days prior** to scheduled departure of the tour else the tour shall be cancelled automatically **with no refund**)
3. We require full amount for flight booking if your schedule arrival more than 1 month (balance amount has to be paid by 2 instalment and clear all the payments **7 days prior** to scheduled departure of the tour else the tour shall be cancelled automatically **with no refund**)

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TERMS & CONDITIONS

This contract will be not be effective between the service provider agency "RETRO HOLIDAYS "[Registered name] and the client until receiving the full amount of payment from the client. RETRO HOLIDAYS reserve the right to take decision on the following:

- * To cancel the contract by reason prior to the date of service provide and if does so, its liability shall be limited to refunding amount as per policies. See cancellation policies for details.
- * To amend of route / Timing of transportation service in such situation of any unavoidable circumstance.
- * The RETRO HOLIDAYS cannot be responsible for any improper service provider agency (third party) apart from services officially confirmed by RETRO HOLIDAYS. Also not be responsible for the sudden situations if arise within the service providing period by the agency RETRO HOLIDAYS as damin the case of caused by the act or default of the management or employee of any hotelier, airline, surface transport, who are the agency's independent service associates.
- * Hotel rooms are subjected to available will not take responsibility if the hotel does not provide the promised rooms, bed arrangements and food arrangements at venue after the guest arrivals.
- * RETRO HOLIDAYS also not liable for situation inspection process, or acts of Government authority, ware, civil or political disturbances, strike, natural calamity's such as landslide, flood, earthquake, etc. As a result of any of the cause's delay of days out of contract period and changes of itinerary the extra expense will be bear by the client.
- * RETRO HOLIDAYS shall in no any circumstances whatsoever be liable to the client or persons traveling with the agency in the contract period of service provide for:
any death, physical injury, sickness, accidental case, any illegal or immoral activity, any penalty by caused of activity's against civic rule, any damage or loss of luggage or valuable goods,
- * The amount quoted for the particular services has been calculated related cost prevailing at the time of submission of the rate quotation. RETRO HOLIDAYS reserve the right to amend the quoted rate in case of changes in any tax or surcharges structure, increase of fuel cost, and any of cost in company. On that situation the service provider agency RETRO HOLIDAYS will inform in advance to the client or related person for additional payment amount to be paid before start of service.
- * This contract will be governed by Indian Law. In the event of a dispute or difference between "RETRO HOLIDAYS" and the client should be negotiated or finalize in the exclusive administrative jurisdiction of State or Central government of tourism.

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CLAIMS AND REFUND POLICY

- * Refunds if any, for variation/modification/amendments/alteration and/or cancellations etc. of any tour shall be paid directly to the Guest(s) by 'A/C payee' cheque, in Indian Rupees at the prevailing rate of exchange on the date of the cheque, as per Reserve Bank of India Rules and Regulations, irrespective of whether the tour payments in part or whole were made in foreign currency.
- * No refund can be made to the Guest(s) for unused services, unused transportation, unused air conditioning/ heater in accommodation & sightseeing, unconsumed meals included in the package, (breakfast, lunch, dinner, tea) or for voluntary modifications made by the traveller.
- * No refund is admissible on count of deficiency in quality of amenities provided. Dispute regarding service provided, room quality, food quality, transportation quality, complimentary transfers as provided by the accommodation, is to be taken with the concerned accommodation or transport management company directly by the Guest(s) without involving the agency (RETRO HOLIDAYS) at any point.
- * All extra charges for laundry; telephone; mini bar; alcohol, beverages, and food, room heater, fire place, air-conditioning, loss or damage of the accommodation and its assets, taxes etc as billed by the accommodation are to be paid directly by the Guest(s) on his/her own account.
- * For package tours, after departure, the services included in the vacation cannot be changed, or there are changes in an itinerary for reasons beyond the control of the Agency. RETRO HOLIDAYS will arrange for the provision of comparable services. Any resulting additional expense will be payable by the Guest(s), and any resulting savings will be refunded by the agency to Guest(s) it will be treated as "No Show".
- * All disputes are subject to Kolkata Jurisdiction.

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CANCELLATION POLICY

- * If the Guest(s) is willing to amend or cancel his/ her booking because of whatsoever reasons including death, accident, illness, natural calamities, reaching late, missing flights/ trains/ buses/ cabs/ ships/ boats/ any connecting transport or any other personal reasons including non (RETRO HOLIDAYS) is liable to recover Cancellation charges from the Guest(s) as per the Accommodation & Travel all deductions.
- * If the Guest's flights/ trains/ buses/ cabs/ ships/ ferries/ boats/ speed boats/ any connecting transport is late on reaching a specified destination or cancelled from destination or in mid Call/ Inform anyhow to RETRO HOLIDAYS & the Connecting Transportation Driver arranged by RETRO HOLIDAYS at that specified destination. Somehow if the information doesn't reach any of the above specified Personnel, cancellation of the connecting and hence the company (RETRO HOLIDAYS) is liable to recover Cancellation charges from the Guest(s) as per the Accommodation & Travel Cancellation Policy with all deductions. In this scenario guests need to reach the destination on their own.
- * If the Guest's flights/ trains/ buses/ cabs/ ships/ ferries/ boats/ speed boats/ any connecting transport is late on reaching a specified destination or cancelled from destination or in mid a part of the package of any specific tour, the Guest(s) is supposed to Call/ Inform anyhow to RETRO HOLIDAYS & the Accommodation who is selling the Packaged Tour for assistance. Guest(s) have to personally chalk out the best way to reach the specified destination/ safe place anyhow with guidance from RETRO HOLIDAYS & Accommodations involved. The main motif at such situation of the Guest(s) & RETRO HOLIDAYS should be to solve the problem and make the Guest(s) SAFE & SECURE. No Cancellation Request will be entertained in this scenario.
- * The cancellation policy of the concerned accommodation will be applicable for the room, or package booking, for which the reservation voucher is issued. Generally, the cancellation charges will vary from a minimum of 10% to a maximum of 100% (no refund). The exact cancellation charge will vary from case to case depending on season, number of days before check in date etc.
- * A "No Show" will result in forfeiture of the full amount paid during stay applicable when the Guest(s) is not available on day 1 of the itinerary. If one member of the family is not available, the "No Show" policy will still be applicable for that member and the entire amount for that member will be forfeited.
- * Similar accommodation/ room(s) quality must be provided to the Guest(s) if not the accommodation/ room(s) booked be provided due to any reason. No Cancellation Request will be entertained in this scenario.
- * Airport transfers are complimentary with a Guest(s) not using the included transfer will not be given cash equivalent or a price reduction.
- * Cancellation policies of the respective Airlines/ Railways will be followed by the Agency if any bookings done by the Company for Guest(s).



CANCELLATION POLICY

- * The Agency, RETRO HOLIDAYS, is a booking agent for the accommodations, & is responsible up to the point of allotment of reserved room to the Guest(s). The Agency, RETRO HOLIDAYS, is not responsible for maintenance & upkeep of accommodation rooms, food quality, or services provided by the accommodation. No Cancellation Request will be entertained in this scenario.
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- * Cancellation policies of the respective Airlines/ Railways will be followed by the Agency if any bookings done by the Company for Guest(s).
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- * The Agency, RETRO HOLIDAYS, is a booking agent for the transportation, & is responsible up to the point of allotment of reserved transport to the Guest(s). RETRO HOLIDAYS is not responsible for maintenance & upkeep of the transportation or services provided by the transport company. No Cancellation Request will be entertained in this scenario.
- * Tour itinerary arranged by RETRO HOLIDAYS may differ due to certain conditions and scopes, so similar itinerary will be re-scheduled given there is no natural calamities or political turbulence in the destinations. No Cancellation Request will be entertained in this scenario. Additional costs may arise and that need to be borne by Guest(s).
- * All disputes are subject to Kolkata Jurisdiction.

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